

## **OUTREACH WORKER For Older Adults**

The Outreach Worker will work collaboratively to assist the Outreach Coordinator in providing outreach services to enhance the overall well-being of isolated and at-risk seniors (age 55 years and older) in the North East Edmonton area and support seniors to “age in place” in the community. The Outreach Worker will also work closely with staff and volunteers (with direction from the Outreach Coordinator) to develop and support existing outreach programs at the Centre.

### **RESPONSIBILITIES:** Outreach Support and Services

- Work closely with the Outreach Coordinator to identify and support isolated, at-risk seniors in North East Edmonton area
- May conduct home visits to referred clients within the geographic service area and complete needs assessments as directed by Outreach Coordinator
- Monitor clients via telephone calls or occasional home visits, providing social and/or emotional support
- Conduct evaluation of the services as required by Funders
- Work with other staff members/volunteers to assess the effectiveness of the Centre’s outreach/in-reach programs and provide support where needed
- Stay abreast of existing and new community resources and services for seniors
- Provide information and referral (if needed) regarding advocacy and crisis supports to clients
- Maintain records of all outreach client case load, referrals, contacts and programs ensuring confidentiality as per NESAs Records Information Management program.
- Plan, implement and evaluate annual Health & Wellness Fair
- Submit Outreach information to monthly newsletter and seasonal Program & Activity Guide
- Provide accurate monthly statistics (number of referrals, meetings, mileage etc) to Outreach Coordinator for reporting to Executive Director, Board of Directors and Funders
- Liaise with other Outreach Workers in Edmonton and attend Interagency Outreach or other meetings as required
- Assist with annual Volunteer Appreciation Event

Other duties as required

## **REQUIRED KNOWLEDGE, SKILLS AND ABILITIES**

- Social Work Diploma
- Consideration will be given to those who have a diploma in a related field along with previous experience in working in human services.
- Familiarity with the Code of Ethics & Standards of Practice
- Demonstrated knowledge and interest in the area of gerontology
- Excellent communications, assessment and interviewing skills
- Knowledge of community services and resources pertaining to older adults
- Evidence of sensitivity and respect for individuals regardless of age, race, culture, socio-economic status, religion, sexual orientation, or belief systems
- Ability to be flexible and adapt to changes in policy, environment, and/or situation
- Evidence of good professional boundaries
- Commitment to continued development of clinical skills
- Demonstrated ability to work both as a member of a team as well as alone
- A vehicle and valid operator's license is required
- The successful candidate will be required to obtain a satisfactory Police Information Check Certificate including Vulnerable Sector Check from the police agency in the jurisdiction in which they reside

**Hours of Work:** Part time – .5 position (flexible)

**Salary: \$21,620 - \$26,343 Annually**

**Posting Closes:** Till suitable candidate is found

**Start Date:** ASAP

**Resumes accepted in person, by mail or fax to above address or email to [info@nesa1.ca](mailto:info@nesa1.ca)**