

# VOLUNTEER OPPORTUNITIES

## WINTER & SPRING 2018

**Your Experience Could Open a Door to Discovery!**

**Help others discover the world and beyond in a fun and interactive environment. A variety of unique opportunities await you in educational or ambassador roles as a volunteer staff member at TELUS World of Science – Edmonton (TWOSE)!**

### EDUCATIONAL POSITIONS - THE ADVENTURE BEGINS WITH YOU!



**SCIENCE GARAGE WORKSHOP ASSISTANT:** The Science Garage invites guests of all ages to get their hands and minds busy with science as they create, compete, tinker, test, and build their way through a variety of activities and challenges. This highly interactive gallery features a magnetic roller coaster wall, kinetic dance floor, vertical wind tunnels, freedom climber walls, and more!

Share your creativity and passion for science with our visitors as they put their imaginations to the ultimate test. Your strong presentation skills and interactive approach to learning will support you as you guide guests on their journey of discovery. Workshop Assistants will share science concepts and assist staff with the preparation, presentation, and delivery of workshop programs within a unique and fully operational makerspace. Teaching, public speaking skills, and previous training in STEAM related subjects are valued assets in this educational role.

Weekday Shifts (Mon to Fri):  9:00 am – 1:00 pm

Weekend Shifts (Sat, Sun, & Holidays):  9:00 am – 1:00 pm OR  1:00 pm – 5:00 pm

### GALLERY INTERPRETER

**Make Science Sizzle** and help others discover the world and beyond as you guide guests through interactive learning opportunities within our dynamic exhibit galleries. This is a great opportunity to showcase your experience and share your love of science and/or technology with others! Your demonstrated enthusiasm, strong communication skills and engaging personality will highlight the fun of science and enhance our guests' learning experience. Themed exhibits include: health, environment, a children's-themed *Discoveryland*, and our feature travelling exhibition, the *Science Behind Pixar*.

Weekday Shifts (Mon to Fri):  10:30 am – 1:30 pm

Weekend Shifts (Sat, Sun, & Holidays):  10:30 am – 1:30 pm OR  12:15 pm – 3:45 pm



### ASSISTANT OBSERVATORY ATTENDANT

**The Sky Is The Limit When You Share ASTRONOMICAL Information!!**

Share your passion for astronomy and showcase the skies above as an Assistant Observatory Attendant. Our knowledgeable Observatory Attendants supervise the set-up and use of telescopes during public observing sessions, and share relevant information to lead our guests on an astronomical adventure. Knowledge of astronomy and the constellations is required, as well as prior telescope experience and strong communication skills.

The operation and staffing of this out-door facility is weather-dependent.

Weekend Shifts (Sat, Sun, & Holidays):  12:45 pm - 4:00 pm OR  6:45 pm - 10:00 pm

Friday Shifts:  6:45 pm - 10:00 pm



### ROBOTICS LAB ATTENDANT

**Help Visitors Navigate a Robotics Experience!** Provide leadership and guidance to teams of visitors as they program LEGO® EV3 robots to perform tasks and tackle challenges. Your strong leadership skills, computer proficiency and engaging personality will support our visitors in this endeavour!

Weekend Shifts Only (Sat, Sun, & Holidays):  12:45 pm – 5:00 pm

## GUEST SERVICES VOLUNTEER HOSTING & AMBASSADOR POSITIONS



### HOSPITALITY HOST:

**Help Greet the World!** You will be instrumental in welcoming our guests, identifying their needs, responding to questions, and directing them to their required destination in a timely and efficient manner. This is a dynamic public relations and key ambassador role to promote all the programs and services TWOSE offers!

Your enthusiasm, effective communication skills, and commitment to service excellence will be valuable assets to you in this hospitality role. Hosts will be positioned in a variety of key traffic areas and queuing stations within the main lobby. The ability to manage crowds and remain on your feet in a fast-paced work environment are requirements of this position.

#### **Weekend Shifts Only (Sat, Sun, & Holidays):**

9:30 am – 1:30 pm OR  1:00 pm – 4:00 pm

### SCHOOL PROGRAM HOST

**Field Trips to Visit Us are Awesome!** As an official host/hostess for visiting schools, you will welcome and usher these groups to their scheduled program activities. Learning destinations include the IMAX® Theatre, Margaret Zeidler Star Theatre planetarium, themed exhibit galleries, interpretive science classrooms, etc. A sincere interest to work with young visitors, combined with a friendly and welcoming manner, strong leadership skills, and supervisory experience are prerequisites of this hosting role. Positions are available September to June each school year.

#### **Weekday Shifts (Monday to Friday):**

8:45 am - 12:15 pm OR  12:00 pm - 3:15 pm

### BIRTHDAY PARTY HOST

**Help Put the “Special” into a Special Day!** Volunteer Birthday Party Hosts welcome and direct groups who have pre-booked a birthday celebration on-site. Volunteer staff provide a personalized hosting service by coordinating the movement of each party to their scheduled activities and ensuring all party details proceed as planned. Share your strong organizational skills and welcoming demeanour to make our young guests feel “extra special”.

#### **Weekend Shifts Only (Sat, Sun, & Holidays):**

11:00 am - 3:00 pm

## SCHOOL PROGRAM POSITIONS – OPEN DOORS OF DISCOVERY!

### ASSISTANT SCHOOL PROGRAMS LEADER (ASPL)

**Help children realize the wonderment of discovery through hands-on learning experiences.** This is a great opportunity to work with our School Program Instructors in a classroom setting. You will be involved in assisting the instructors with set-up and take-down of interpretive program materials, organizing and packing of program kits, and inspiring and motivating students at project stations through guided support. Previous experience supervising and/or teaching children will enhance our students’ learning, as will your demonstrated leadership, organizational skills and enthusiasm for the sciences. Special opportunities are also available to work with home school students booked into programs on select Mondays each month, as well as to assist with special themed events such as: *Real People, Real Science Events, Chem Fest, Pi Day*, etc.

#### **Weekday Shifts (Mon to Fri):**

School Programs	Weekdays, Mon to Fri:	9:00 am – 2:30 pm as per bookings (morning and/or afternoon shift)
Home School Programs	One Monday/Month:	10:30 am – 3:45 pm as per bookings (morning and/or afternoon shift)
Special Themed Events	Various Weekdays:	9:00 am – 3:00 pm as per event (morning and/or afternoon shift)

### **For more information about Volunteer Opportunities:**

- Refer to our website at: [telusworldofscienceedmonton.ca/volunteer](http://telusworldofscienceedmonton.ca/volunteer),
  - Email [vr@twose.ca](mailto:vr@twose.ca), or
  - Contact Volunteer Resources at 780-452-9100.