

To Whom It May Concern:

Re: Consumer Presentations to Organizations

July 19, 2016

Service Alberta's (SA) Consumers Division is responsible for consumer protection laws in Alberta. We welcome invitations to deliver presentations on consumer topics to organizations in the community.

SA is committed to ensuring a fair marketplace for both buyers and sellers and is a point of contact for the public. Our division administers and enforces consumer protection legislation, licenses and registers regulated businesses.

Through the Consumer Awareness Research and Education (CARE) unit we strive to educate and raise awareness of consumer topics and issues.

CARE develops and maintains educational material and delivers presentations to community groups, schools and social services agencies. We target vulnerable groups such as: youth, seniors, newcomers, and aboriginal audiences as well as business and community organizations. Topics covered in CARE presentations span the spectrum of Alberta's consumer protection legislation, including:

- Landlord and Tenant issues
- Fair Trading
 - Direct Sales
 - Prepaid Contracting
 - Collections
 - Payday Lending
- Charities
- Consumer Tips for Teens
- Identity Theft

Presentations can focus on a specific issue or give an overview of the consumer protection laws in the province, including where to turn if you have experienced a problem.

We look forward to present to your organization. Please contact the individuals below to arrange a date for a presentation.

Kindest regards,



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