

2017 ANNUAL REPORT



EDMONTON
SENIORS
COORDINATING
COUNCIL



**SUPPORTING
ORGANIZATIONS
THAT PROVIDE SERVICES
TO SENIORS**

HELPING ORGANIZATIONS COLLABORATE TO STRENGTHEN PROGRAMS & SERVICES FOR SENIORS

Edmonton Seniors Coordinating Council
#255 Bonnie Doon Shopping Centre
8330-82 Avenue, Edmonton, AB T6C 4E3

Telephone 780.423.5635 | Fax 780.428.3844

E-mail: info@seniorscouncil.net
Website: www.seniorscouncil.net

 www.facebook.com/EdmontonSeniorsCoordinatingCouncil

 [@ESCC255](https://twitter.com/ESCC255)

This Annual Report is available online at www.seniorscouncil.net/escc-annual-reports

The ESCC gratefully acknowledges the support of our funders:



Canada



United Way
Alberta Capital Region



Alberta
Government



VISION

ESCC enhances the ability of member organizations to support the well-being of all seniors.

The Edmonton Seniors Coordinating Council plays a central role in the provision of services and supports to Edmonton seniors by:

- Building capacity of seniors organizations
- Facilitating partnerships and collaborations
- Conducting, facilitating, and disseminating research



MISSION

ESCC encourages coordinated actions of its members to continue to build an Age Friendly Edmonton and enhance the lives of all Edmonton seniors.

MESSAGE FROM THE ESCC BOARD

During 2017, the Edmonton Seniors Coordinating Council (ESCC) has been energized by the way in which the many individuals and groups we work with have come together to identify the issues that seniors face and to seek solutions together. ESCC brings organizations together to make change - knowing that our collective voice and action makes us stronger and more effective.

ESCC is working to build capacity in the seniors sector: to explore and develop effective collaborations and make a collective impact, to share resources and ideas, and to expand organizational networking. One example is the PEGASIS project to connect seniors to reduce social isolation. Another is developing a system for home supports. Community supports matter. They enhance seniors'

quality of life in their community, and the more deeply these are integrated and accessible the better.

The PEGASIS project has also kindled a desire among the partners to continue to work together beyond the project. ESCC and the City of Edmonton are also moving ahead with their revitalized partnership in Age Friendly Edmonton with a new leadership framework.

We thank our committed members and partners, our board members, and our skilled and expert staff, and we look forward to building on our existing relationships and creating new opportunities that will benefit Edmonton seniors.

OFFICERS

Co-Chairs: Joan Welch, Member at Large and Holly Matthews, Chartwell Wild Rose Retirement Residence
Treasurer: Gary Pool, Alberta Council on Aging
Secretary: Barb Gibson, Westend Seniors Activity Centre

MEMBERS

Dr. Michael Alpern, Member at Large
Ratna Basappa, Mill Woods Seniors Association
Rick Brick, National Association of Federal Retirees
Paul Cheung, Member at Large
Sheila Clifford-MacKay, South East Edmonton Seniors Association
Linda Ensley, Strathcona Place 55+ Centre

EX-OFFICIO MEMBER

Shelley Kwong
City of Edmonton, Citizen Access and Inclusion, Citizen Services Department

Karen Greenwood, Shepherd's Care at Home
Vina Locke, North West Edmonton Seniors Society
Bauni Mackay, Sage Seniors Association
Vicky Sandouga, North Edmonton Seniors Association
Chris Schieman, GEF Seniors Housing
Mary Whale, Edmonton Southside Primary Care Network



ESCC board members include representatives from senior-serving and supportive organizations as well as members at large. We appreciate the perspectives and wealth of experience this diversity brings to the Edmonton Seniors Coordinating Council.

Sheila Hallett, ESCC Executive Director

MESSAGE FROM THE EXECUTIVE DIRECTOR

If you follow work of the Tamarack Institute you may be familiar with the spectrum of collaboration. The spectrum ranges from competition to coordination to collaboration.

When the *“Let’s Make it Happen!” Blueprint for Action* was written in 2003 by the Edmonton Task Force on Community Services for Seniors it provided a map for the Edmonton Seniors Coordinating Council (ESCC) as it began work in 2005. We were charged with coordinating seniors agencies to plan strategically together, share resources, and adjust and align work with each other to have greater outcomes for seniors in Edmonton. For 12 years now the ESCC has focused efforts on issues that have been long-standing challenges for seniors.

ESCC continues to coordinate (e.g. building capacity within outreach services for organizations to do case management for isolated and at-risk seniors), but we’re also supporting more collaborations (e.g. Seniors Home Supports Program). Collaboration is characterized by shared mission, goals, decisions, and resources based on trusting relationships.

In 2017 several of our staff members took partner brokering training to help us build our capacity to support work that is at the collaborative end of the spectrum. The training is internationally-recognized, and it gives us the framework we need for supporting collaborations more effectively. Collaborations are becoming more



We look forward to continuing
to provide our support to
stakeholders.



ESCC Staff:

Back row (l-r) Janelle Beblow, Rosalie Gelderman, Cheryl Newton-Skirrow

Front row (l-r) Sheila Hallett, Macy, Tim Henderson

Missing Elizabeth Stephen, Katie Whittingham and Masuma Amin



integral to raise awareness and promote improved access to information, services, and programs for Edmonton seniors.

We see our job as helping the sector to be strategic, and we do this by inviting stakeholders to share their ideas on how to address system problems in ways that help the most isolated senior, which also improves services for all Edmonton seniors. The Pan-Edmonton Group Addressing Social Isolation of Seniors (PEGASIS) is now more than half-way through a three-year pilot to collectively achieve a reduction in isolation rates among seniors. It presents the ESCC with the opportunity to improve our ability to act as a 'backbone' for a collaborative and by utilizing a

developmental approach to evaluation we are learning and adapting as we grow into this role.

With our co-management of the Age Friendly Edmonton initiative wrapping up its first five years of work from the 2013-17 action plan we are now looking ahead and using our experience to set up a second phase of work on a smaller number of priority areas which were defined by community stakeholders.

With our small, but mighty, staff we are looking to build our capacity to respond to the many opportunities that emerge for helping our members. We look forward to continuing to provide our support to stakeholders who are wanting to work together to improve services and programs for Edmonton seniors.



BUILDING CAPACITY 2017 HIGHLIGHTS

LEARNING & NETWORKING OPPORTUNITIES

ESCC helps our members build organizational capacity by facilitating connections with colleagues in the sector, providing information on issues that impact their organizations, and increasing awareness of community resources.

SENIORS AND BELONGING FORUM

ESCC's Seniors and Belonging Forum explored the experience of connecting at a neighbour-to-neighbour level and the sense of belonging from the perspectives of Indigenous seniors, newcomer seniors, LGBTQ seniors, and senior men. Attendees valued the opportunity to improve their understanding of belonging and hear about Edmonton initiatives that are encouraging inclusiveness for seniors.

Speakers included (see photo l-r) Punch Jackson, Amanda Harriman-Gojtan, Howard Lawrence, Linda Guenther, Eric Storey and Lorne Pendelton as well as Laura Chitze and Sophie Laboucan (not in photo).



COMMUNITY SUPPORTS AND HEALTH CARE

At this conversation cafe, we brought together representatives from the Alberta government, health care sector, and seniors organizations to discuss the interaction of community supports and health care. Dr. Richard Lewanczuk, Senior

Medical Director for Primary Care, Chronic Disease Management, Community and Rural for Alberta Health Services, spoke about the need to make a cultural shift so that hospitalization is seen as a failure of the system to support wellness. Sector representatives then discussed how community supports and medical health services can better integrate to support healthy aging for Edmonton seniors.

AGM

We were pleased to have The Honourable Amarjeet Sohi P.C., M.P. Minister of Infrastructure and Communities and MLA Lorne Dach join us for our annual general meeting. Both gentlemen thanked ESCC and ESCC member organizations for the work we do to improve the lives of Edmonton seniors and build age-friendly communities. City of Edmonton Councillor Scott McKeen and Michael Phair spoke about their work on addressing social isolation and creating inclusive and welcoming communities.

MENTAL HEALTH FIRST AID FOR SENIORS

Mental Health First Aid for Seniors training increases participant's capacity to promote mental health in seniors, prevent mental illness and suicide wherever possible, and intervene early when problems first emerge. ESCC helped to organize the training to outreach workers and community connectors who interact with Edmonton seniors.

Continued next page...

BOARD TO BOARD NETWORKING

Board members of seniors organizations don't often have an opportunity to talk with one another about the opportunities and challenges facing their organizations. ESCC hosted a networking event so that board members could connect and discuss supports that would help them strengthen their boards and organizations. Russ Dahms, Executive Director of the Edmonton Chamber of Voluntary Organizations (ECVO), talked about trends that boards may be experiencing as they operate in increasingly complex environments and challenged them to think of the bigger political/social context and how it impacts seniors organizations.

INTERAGENCY CONNECTIONS

ESCC facilitates interagency networks of outreach workers, seniors centre program coordinators, and executive directors and board representatives to help them connect with colleagues and share information on common issues.

SECTOR PROMOTION

ESCC is well-positioned to share information about how the seniors sector supports Edmonton seniors.

SECTOR INITIATIVES

We produce and distribute information on key sector initiatives such as the Seniors Information Phone Line and Seniors Home Supports Program to referral agencies, community organizations, and the public to increase awareness of supports for seniors.



MEMBER ACTIVITIES

We help our members promote their activities and initiatives by coordinating the monthly Living 55+ section in the Edmonton Examiner and including information in the Link Letter e-newsletter and on social media.

COMMUNITY FORUMS

We share information on sector initiatives at community forums to help seniors and those who care for them navigate supports offered by seniors organizations. In 2017 we participated in:

- Age Friendly Edmonton Public Engagement Sessions
- Callingwood Farmer's Market Senior Day
- North Edmonton Seniors Association Health and Wellness Fair
- Older, Bolder, Better! TM
- Seniors Health and Wellness Forum
- Seniors Housing Forum
- Seniors' Week Trade Fair at Strathcona Place 55+ Centre
- South West Seniors' Pancake Breakfast
- Vitality Health Fair



RESOURCES

ESCC provides member organizations, stakeholders and seniors with useful, timely, and relevant resources.

PRESENTATIONS

ESCC staff are frequently asked to share information on community supports for Edmonton seniors, aging issues, social isolation/inclusion, and Age Friendly Edmonton. In 2017 we conducted presentations for:

- Abundant Communities Edmonton
- Citizen Services Committee, City of Edmonton
- Geriatric Medicine 2017 Wellness & Dignity Throughout Conference
- Grey Matters Conference
- Edmonton West Primary Care Network
- Seniors Health and Wellness Forum
- Seniors Housing Forum
- Alberta Continuing Care Association Conference
- Mapping and Planning Supports Collaborative Showcase
- Senior Solutions
- Alberta Health, Continuing Care Branch Learning
- Employment and Social Development Canada and Innoweave

CONNECTIONS POSTCARD

ESCC produced a postcard that outlines key information and referral phone numbers that can be helpful for seniors such as 211, 311 and 811.



Helping seniors make the best connection

Call
211

Information and referrals to community and government supports. Press 2 for the Seniors Information Phone Line.

Call
311

Information on City of Edmonton programs and services

Call
411

Directory assistance

Call
511

Alberta road conditions

Call
811

Health Link to speak with a registered nurse

Call
911

Emergency services: police, fire & ambulance

CONNECTING
EDMONTON
SENIORS

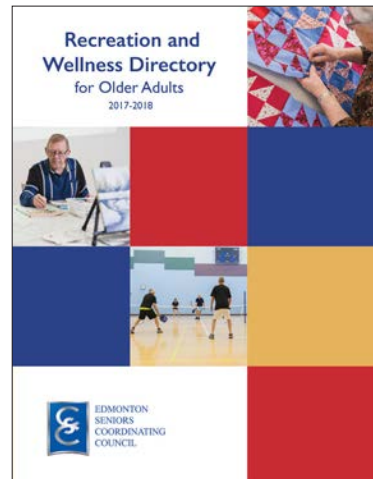


Continued next page...

RESOURCES

RECREATION AND WELLNESS DIRECTORY

The directory continues to be a popular tool for identifying arts, fitness, technology, health, and recreational activities for adults 55+ in Edmonton. The 2017-18 directory included 1,400 activities offered by 53 organizations. We provided more than 13,000 free copies to seniors and helping professionals who support seniors.



LINK LETTER

Link Letter is one of our most valued services. This weekly e-newsletter outlines news, resources, and learning opportunities for sector staff/volunteers and shares information on activities for seniors offered by our members and community organizations.

ESCC UPDATES

This e-newsletter showcases ESCC work by providing updates on projects we lead, collaborations we support, and key sector initiatives.

RESOURCE SHARING

One of the ways ESCC serves our members is by investigating and facilitating opportunities for member organizations to share resources.

Our efforts in 2017 focused on:

TRANSPORTATION

We organized shared transportation to the Grey Matters Conference in Hinton which enabled useful networking en route.

MySENIORCENTER

We hosted a webinar and an in-person workshop/demo on a data management tool called MySeniorCenter. Current program users, potential users, and interested stakeholders learned more about the tool's potential, participated in a demo, and offered suggestions to improve the MySeniorCenter experience.

HEALTH BENEFITS

We coordinated discussions with senior centre executive directors to explore options and gauge interest in collective action on employee health benefit plans.



Grey Matters Conference in Hinton

SECTOR LIAISONS

ESCC represents seniors organizations by sharing knowledge of sector issues and making connections to help the sector.

GOVERNMENT MEETINGS

We continue to strengthen relationships with municipal, provincial, and federal governments. In 2017 ESCC staff represented the Edmonton seniors sector at advisory meetings, budget hearings, committee meetings, and at a municipal candidate forum. Staff also met with elected officials to inform and update them on key issues.

SECTOR INVOLVEMENT

ESCC staff participate in many committees, meetings, and collaborative projects. Because of our background in the sector we are able to provide history and context on initiatives and make connections to move work forward.



PARTNERSHIPS & COLLABORATION 2017 HIGHLIGHTS

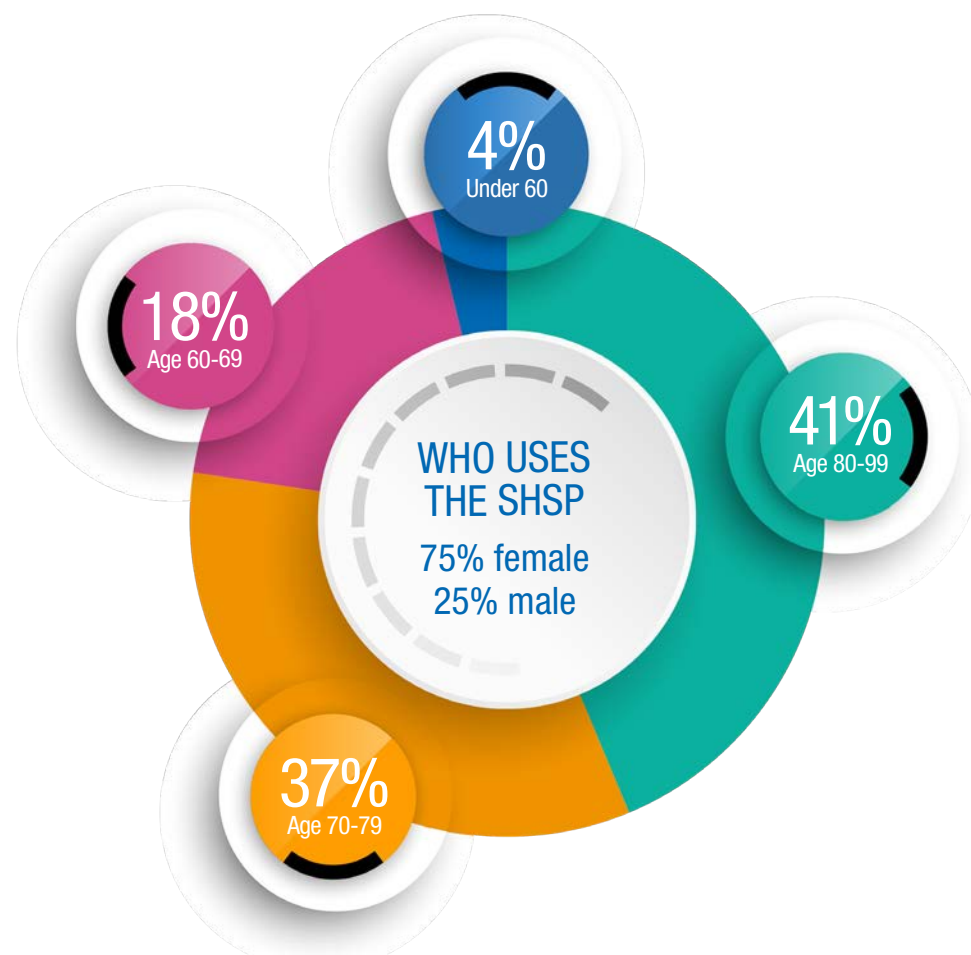
ESCC collaborates with seniors organizations and stakeholders to enhance systems that connect seniors to programs, services, and support. As a backbone organization, ESCC facilitates joint planning and evaluation, guides vision and strategy, facilitates communication and resource sharing, mobilizes funding for collaborative initiatives, and advances policy changes.

SENIORS HOME SUPPORTS PROGRAM

In many ways the Seniors Home Supports Program has been a successful and effective collaboration. The program has a positive impact on seniors, the partners have worked well together, we are incorporating learnings to improve the program, and funding was secured through the City of Edmonton to keep the project going when the pilot ended in December 2017.

More than 2,400 seniors have used the program since October 2015 and there has been a 26 per cent year-over-year growth in new seniors inquiring about the program. 58 per cent of seniors accessed the program because they could no longer do the household task on their own and 17 per cent needed assistance because the person who used to do the task for them was no longer helping them. With the support of the program, these seniors were able to continue to live in their homes.

The program is evolving to meet the needs of seniors. In response to the high number of calls from seniors requesting referrals outside of the four original categories of services, the six district seniors organizations delivering the program agreed to broaden the scope of the program. Personal services and moving help will be added to the existing categories of snow removal, yard help, minor home repair, and housekeeping. The category of minor home repair has been broadened to home repair and maintenance and now includes electrical, plumbing, appliance and furnace repair, deck and roofing repair.



We are noticing that the Seniors Home Supports Program is having far-reaching effects in addition to simply providing referrals to home service providers. As part of the program, follow-up calls are placed to seniors that have been provided with referrals. Seniors are reporting that they feel like they have a support system because of this follow-up. We are also realizing that the program creates a natural bridge into outreach services offered by seniors organizations which ensures seniors receive more assessment and support where needed.

Continued next page...

Meeting the needs of low-income seniors who cannot afford to pay even the lowest rates for services continues to be a challenge. In 2018 we will explore ways to address this through the development of a subsidy program for snow removal.

The six seniors organizations delivering the program are working together effectively to enable seniors to age in place. Home supports coordinators and organization leadership meet regularly to discuss issues and together come up with ways to address the challenges. Evaluation often happens at the end of projects, but we're using a development evaluation approach which emphasizes learning from the data collected and making changes midstream to strengthen the program instead of waiting until the end.

ESCC supports the Seniors Home Supports Program as the backbone organization to keep the initiative on track. We oversee the developmental evaluation of the program, liaise with the database provider to make system improvements and generate reports, work with the districts to develop customized promotion material, and do city-wide promotions on behalf of the program.

PAN-EDMONTON GROUP ADDRESSING SOCIAL ISOLATION OF SENIORS (PEGASIS)



PEGASIS is one of nine cross-Canada initiatives working to reduce social isolation of seniors. Each initiative was contracted to help the federal government *not* to do business as usual. We are tasked with testing a collaboration model called Collective Impact (CI). CI proposes that many organizations working strategically together can significantly reduce large societal problems, such as social isolation. Our PEGASIS initiative of seven core partners, has been helping the funder to learn how CI initiatives can best be planned, organized, implemented, and evaluated.

ESCC continues to act as the PEGASIS backbone agency. We organized a day-long Action Lab which helped all seven partner agencies better understand the time commitment and energy required for effective multi-agency collaboration. That boost carried forward into our many

joint activities: communications, network building, data collection, learning, evaluation, and strategic planning for growing the impact of our initiatives.

We developed the Connecting Edmonton Seniors website to inform and connect seniors, caregivers, and service providers. Banners and brochures printed in six different languages direct viewers to the website and help to catalyze thinking about isolation and things we can do together to address the issue. The website also incorporates a translation feature. We actively promote PEGASIS and other stakeholder activities across Edmonton that are of interest to, and supportive of, seniors and their families and caregivers.

To continue learning about how to prevent and escape social isolation, we collectively used several surveys and other evaluation techniques. Backbone staff worked with Mapping and Planning Support to create a journey map tool that illustrates the life challenges that may lead to social isolation and some of the community and personal resources that can help seniors avoid or recover from isolation and maintain positive social connections.

PEGASIS partners cooperatively hosted the first-ever Seniors Rest Tent at the Servus Heritage Festival at Hawrelak Park. The Rest Tent ensured that seniors had a welcoming place to get respite from the weather, rest, have some water, and get golf cart transportation when needed. The initiative encouraged seniors to make connections and raised awareness of services that support seniors and prevent isolation.

2017 has been our year of expanding our relationships as we prepare for the final year of the initiative. In the fall we strategically leveraged assistance from two CI specialists to strengthen ESCC's capacity as a backbone organization. This included evaluating partners' expectations about the role and leadership style needed for a strong backbone—learnings which transfer seamlessly to all ESCC's collaborations.

As backbone, we continue fostering the integration of lessons, research findings, and promising practices into the fabric and daily operations of the partner agencies.



AGE FRIENDLY EDMONTON

As the first phase of implementing the Vision for an Age-Friendly Edmonton Action Plan came to a close, we took stock of what had been accomplished in the first five years and focused our efforts on what's next for Age Friendly Edmonton (AFE).

The first five years of AFE has resulted in increased knowledge and awareness in the senior sector through research and training, improved service delivery approaches by providers, and policy and systems change through collaborative efforts.

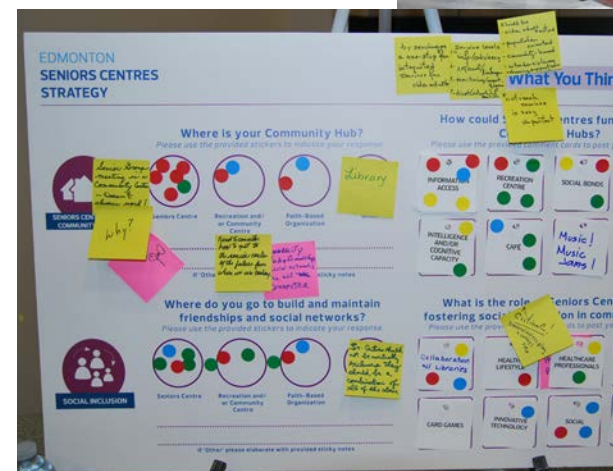
In 2017 stakeholders such as former AFE steering committee members, working group members and people who had been involved in AFE projects over the years were invited to help us look forward and identify topics that require more attention to make Edmonton an age-friendly city. From these meetings, four priority areas were identified: aging in place, ageism, intergenerational, and diversity.

Five public engagement events were held in 2017 and over 200 people provided feedback and suggestions for addressing these priority areas. The public engagement report *What We Heard* captures highlights of the sessions and includes actions that were proposed to address these areas. This information will guide the next phase of AFE actions.

A new governance structure for the AFE initiative has been identified to allow for more community involvement in work on each of the priority actions. It is our hope that a few leaders from the first phase will stay involved. The City of Edmonton Seniors Team and the ESCC will continue to act as the backbone for this initiative.

ESCC will continue to serve on advisory groups for two collectives that grew out of the first phase of AFE work. The Age of Wisdom project led by the Edmonton Multicultural Health Brokers aims to build the capacity of a nucleus group of seniors from ethnocultural communities to be advocates for increased knowledge and awareness in the senior sector, improved service delivery approaches by providers, and policy and systems change through collaborative efforts. ESCC is also part of the leadership team for the former communication and information working group which is evolving to become a community of practice for professionals whose organizations produce communication and information resources (print, online, and telephone) that are used to meet the information needs of seniors.

Thank you to everyone who has contributed towards creating a more age-friendly Edmonton in the first five years! Stay tuned for opportunities to engage in 2018.





SENIORS ASSISTED TRANSPORTATION

Transportation continues to be a major issue for Edmonton seniors. In 2017 ESCC's work on seniors' transportation was focused on understanding the capacity of the sector to meet the assisted transportation needs of seniors and helping to develop a community of practice that can build capacity in the sector. This work was made possible by funding provided through the Ministry of Seniors and Housing, Government of Alberta.

ESCC is conducting interviews to gain an understanding, from a system perspective, as to the current transportation needs, demands, and capacity of organizations to respond. We're interviewing providers of assisted transportation services, planners, and stakeholders such as Driving Miss Daisy, Care for a Ride, Royal Wagon, Drive Happiness, senior residences, Edmonton Transit Service and outlying towns in the metro Edmonton region. Stakeholder such as CNIB and Alzheimer Society of Alberta and Northwest Territories are being interviewed to add to our knowledge of needs.

The interviews include exploration of interest in forming a network to further learn from each other or work together to address the issue. ESCC is working with the Medically At-Risk Driver Centre (MARD) to first develop this community of practice in Edmonton and surrounding area, and then MARD will expand it on a provincial level. A website is being developed to hold research and tools that can help Alberta communities develop solutions for seniors' transportation needs. The launch of the community of practice and the website will take place in 2018 and it is hoped that there will be some collaborations that form as a result of these efforts.



RESEARCH 2017 HIGHLIGHTS

ESCC conducts, facilitates and disseminates research on trends impacting seniors and effective approaches to serving and supporting seniors to assist partner organizations in planning and decision-making.

SOCIAL ISOLATION

One of the strategic pathways of the Pan-Edmonton Group Addressing Social Isolation of Seniors (PEGASIS) is to support research on the issue of social isolation, its contributing factors and consequences. In February 2017, ESCC engaged Insights West, a national market research company, to conduct the first-ever population-level survey of Edmonton seniors to determine levels of social isolation, loneliness, and related wellness factors. The survey results provide a baseline that will be used to compare with results of a similar survey to be conducted in 2019.

This research is being cited in information and communications pieces by numerous partners and stakeholders including the *2017 Edmonton Vital Signs Report* on belonging. The baseline survey findings also combine with ongoing data collected by PEGASIS partners to support learning within the PEGASIS initiative.

In 2017 we shared key findings about social vulnerability and risks of isolation through fact sheets, our website and public presentations. In partnership with Mapping and Planning Support, we created a Journey Map tool that illustrates many risks and determinants of social vulnerability and seniors isolation, as well



as several personal and social supports that can help people avoid or recover from being isolated. This Journey Map was part of the poster session of the 2017 Grey Matters Conference.

These activities contribute to our objectives of raising awareness of the issues that affect how we age, increasing access to programs and services, and increasing the capacity of organizations to provide programs and services that support seniors.

BUILDING RELATIONSHIPS

Our work continues with Alberta Health Services to develop a multi-stakeholder research project which will be the first of its kind in Canada. This comprehensive study would support cutting edge research on how to get the best return on investment for our health care dollars. Community-based social supports are seen by many as the best option for sustaining

long term health of seniors, thus reducing premature demands on high-cost emergency and acute health care. ESCC has been building relationships and plans with researchers at Alberta Health Services, the University of Alberta, the University of Calgary, the Institute of Health Economics, and other community and government stakeholders.

Unwanted Social Isolation of Seniors

Social Vulnerabilities and Supports

RISK FACTORS

poverty
Physical Health & Mobility Limitations

Mental Health Limitations
Language Barrier
Caregiving for a Loved One

Transportation Issues
Emotional Health Issues
Environmental

LOSSES/CRISES

Loss of Income
Physical Health & Mobility Crises
Death of Loved One

Mental Health Crisis
Loss of Connections with Family

Loss of Home
Loss of Driver's License
Loss of a pet

EXTERNAL SUPPORTS FROM COMMUNITY & OTHERS

Income Supports
Medical/Health Supports

Family/Caregiving Supports
Community Supports
Religious Communities

Seniors Housing
Transportation
Advocate's Support

INTERNAL RESILIENCE FACTORS & SELF-CARE

Personally-Meaningful Action

Personal Resilience

Spirituality

Self Advocacy

Staying Active & healthy

Positive Relationship

Systemic Barriers
Restrictive Government Policies (e.g. SuperVisa for immigrants)
Not Enough Affordable Seniors Housing
Not Enough Affordable Transportation

Potential Systems Solutions
Policy Improvement
Enough Income Supports
Age Friendly Spaces
Enough Affordable Housing
Enough Affordable Transportation



PEGASIS
Connecting Seniors
To Reduce Isolation

LINKING RESEARCHERS & COMMUNITY ORGANIZATIONS

In 2016 and 2017, ESCC participated in a Knowledge Generation and Exchange project put on by Community Service Learning (CSL) and the Kule Institute for Advanced Study (KIAS) at the University of Alberta. The project explored how universities and community-based organizations could work together to achieve mutually beneficial research outcomes (university researchers often contact community organizations to find participants for their studies and some organizations have a need for evidence-based research to support the work they do in the community).

Organizations that participated in the study are eligible to submit research ideas to a portal that is mediated by CSL and KIAS. ESCC participated in the study because we anticipated that we could help advance research in the seniors sector by being a link between our members and University of Alberta researchers.

DISSEMINATING RESEARCH

Knowledge is the foundation of effective decision-making. Through our Link Letter e-newsletter, website, information tables and speakers at ESCC events, ESCC shares best practices, industry trends, the latest perspectives from thought leaders, research, and tools to help members get ideas and make evidence-informed decisions.

What our members say...

“Attending ESCC events with great speakers addressing everything from seniors-specific issues to larger societal shifts, helps to foster new ideas that may not have surfaced otherwise.”

SUMMARIZED STATEMENTS 2017

Edmonton Seniors Coordinating Council
Summarized Statement of Financial Position
December 31, 2017

	2017	2016
Assets		
Current		
Cash	\$ 319,164	\$ 169,477
Accounts receivable	24,536	18,317
Prepaid expenses	615	1,948
	344,315	189,742
Equipment	10,208	11,147
	\$ 354,523	\$ 200,889
Liabilities		
Current		
Accounts payable	\$ 10,470	\$ 27,049
Deferred contributions	299,503	137,880
	309,973	164,929
Net Assets	44,550	35,960
	\$ 354,523	\$ 200,889

Edmonton Seniors Coordinating Council
Summarized Statement of Operations
For the year ended December 31, 2017

	2017	2016
Revenue		
Grants - core	\$ 274,094	\$ 274,094
Grants - projects	301,151	228,502
United Way	21,741	21,315
Donations, memberships and fundraising	23,134	11,499
	620,120	535,410
Expenses		
Advertising and promotion	231	-
Amortization	2,821	1,491
Communications	4,731	5,844
Occupancy	22,821	23,430
Other expenses	51,707	36,520
Project expenses	302,296	228,760
Purchased services	16,365	11,758
Salaries and benefits	210,558	211,058
	611,530	518,861
Excess of revenue over expenses	\$ 8,590	\$ 16,549

The audited financial statements are available on request by contacting the Executive Director.

SENIOR-SERVING ORGANIZATIONS 2017

Alberta Council on Aging
Alzheimer Society of Alberta and Northwest Territories
ASSIST Community Services Centre
Bernadette N. Swan Social Care Foundation
Canadian Hard of Hearing Association – Edmonton Branch
Canterbury Foundation
Caregivers Alberta
CARP – Edmonton Chapter
Catholic Social Services – Immigrant and Settlement (Sr Council)
Central Lions Seniors Association
Edmonton Aboriginal Seniors Centre
Edmonton Lifelong Learners Association (ELLA)
Edmonton Meals on Wheels
Edmonton Seniors Centre
ElderCare Edmonton
Good Samaritan Telecare
Greater Edmonton Foundation Seniors Housing
Ital-Canadian Seniors Association

SUPPORTIVE ORGANIZATIONS 2017

Alberta Health Services Home Care – Volunteer Resources
Canadian Accreditation Council
Care at Home by Exquisicare
City of Leduc, Seniors Outreach, FCSS
Comfort Keepers
Commissionaires Northern Alberta, Northwest Territories and Nunavut Division
Edmonton Mennonite Centre for Newcomers

Jewish Family Services
Jewish Senior Citizen's Centre
Lifestyle Helping Hands Seniors Association
Mill Woods Seniors Association
Multicultural Women & Seniors Services Association
North Edmonton Seniors Association
North West Edmonton Seniors Society
Operation Friendship Seniors Society
Sage Seniors Association
Senior Citizens Opportunity Neighbourhood Association (SCONA)
Seniors United Now (SUN)
Shepherd's Care At Home
Society of Seniors Caring About Seniors
South East Edmonton Seniors Association
SouthWest Edmonton Seniors Association
South-West Senior's Outreach Society
Strathcona Place Society
Westend Seniors Activity Centre

Edmonton Southside Primary Care Network
Home Instead Senior Care
Lifestyle Options Ltd.
Multicultural Health Brokers Cooperative
National Association of Federal Retirees
St. Albert Community & Social Development
Town of Beaumont, FCSS

ESCC also has a number of non-organizational members at large.



ESCC MEMBERS

The Edmonton Seniors Coordinating Council brings together organizations which provide social and recreational programs and supports to seniors.

Edmonton Seniors Coordinating Council
#255 Bonnie Doon Shopping Centre
8330-82 Avenue, Edmonton, AB T6C 4E3

Telephone 780.423.5635 | Fax 780.428.3844

E-mail: info@seniorscouncil.net

Website: www.seniorscouncil.net



www.facebook.com/EdmontonSeniorsCoordinatingCouncil



[@ESCC255](https://twitter.com/ESCC255)

This Annual Report is available online at www.seniorscouncil.net/escr-annual-reports