

STATEMENT of POLICY and PROCEDURE			
Section	1.0 Framework	Original Effective Date	November 27, 2006
Sub-Section	1.3 Values	Date of Last Amendment	January 25, 2016
Subject			
Topics			
Attachments			
Reference	Strategic Plan 1.6		

### Purpose

The Board of Directors, in consultation with its membership, staff and key stakeholders, will establish a set of values for the organization that reflects the fundamental beliefs of the organization.

These values will guide the Board's discussion, support decision-making and ultimately be reflected in its framework documents, including, but not limited to, its vision, mission and goals.

### Policy

In conducting its operations, the Council will respect the autonomy and integrity of its members and be guided by the following values:

- **Cooperation and Collaboration:** The Council will work with and on behalf of members to facilitate and enhance the delivery of services, supports and programs for seniors
- **Sharing and Coordination:** The Council facilitates and supports the development of an inclusive, coordinated and harmonious relationship among members and the sharing of resources including, e.g.: financial, staff, volunteer, equipment and governance.
- **Stewardship and Accountability:** The Council values responsible planning, the ethical management of resources and the regular reporting of measurable outcomes.
- **Learning and Continuous Improvement:** The Council encourages learning from both success and failures in an effort to continuously improve its activities and performance.
- **Innovation and Entrepreneurial Spirit:** The Council, as a non-profit organization, values and encourages innovation in the development of new supports, programs, partnerships and services that support its mission and vision.

In addition to the above, the Council will strive to incorporate in all of its operations the principles and beliefs specified in the *Vision for an Age Friendly Edmonton Action Plan (2011)*, including the following:

- Society has a responsibility to ensure the basic needs of seniors are met
- Seniors have the right to choose where and how they live as long as they don't pose a risk to others
- Seniors have the right to feel safe in their homes and communities
- As seniors age, their needs may change and services can adapt to meet these changing needs.
- Services are accessible, affordable, equitable and comprehensive to address a wide range of needs.
- Seniors access to needed services will not be limited by ability to pay
- Services will be inclusive and respect diversity: they will be responsive to cultures, varied English language skills, marginalized individuals and persons with disabilities
- Programs and services will be based on best practices, research and innovation, and will be evaluated for their effectiveness
- Programs and services will reflect the character of the community.
- Communities will be engaged in supporting seniors
- Seniors will be actively involved in the implementation of this plan.